

HORIZON HAPPENINGS

UPDATES, EVENTS, AND CARE INSIGHTS

In This Issue

- Message from the CEO
- Program Highlight: Meals on Wheels
- What's New: Provider Link
- Follow Us
- Home for the Holidays



MESSAGE FROM THE CEO

I am thrilled to share an important milestone for Horizon Home Care & Hospice, Inc. As part of our continued growth and commitment to excellence, we have relocated our corporate office to a new address: **11002 W Park Place, Milwaukee, WI 53224**.



Our new location is designed to enhance our operations, provide a collaborative workspace for our team, and support our ability to serve you even better. While our address has changed, our dedication to delivering exceptional service and solutions remains steadfast.

This move represents an exciting new chapter for Horizon Home Care & Hospice, Inc., one that positions us to grow alongside you, our valued partners in the community. We are confident that this transition will enable us to meet your needs and exceed your expectations.

In addition, Effective November 18th, 2024, our primary email domain name changed from **hhch.net** to **horizonhch.org**. This update aims to enhance our services and communication with you. For example, **olivia.orange@hhch.net** will become **olivia.orange@horizonhch.org**. Horizon will receive email with **hhch.net**, but you will see the **horizonhch.org** after November 18, 2024 in the email address of all Horizon employees.

I'll take this opportunity to thank each of you for your continued support and partnership!

Warm regards,



Coleen M. Schmidt
President/CEO
Horizon Home Care & Hospice, Inc.



HORIZON PROGRAM HIGHLIGHT

Meals on Wheels Provides Both Companionship and a Meal

Good nutrition is essential for maintaining health and independence, especially for seniors and individuals with limited mobility. The Horizon Meals on Wheels program provides more than just food—it delivers independence, connection, and peace of mind for those who need it most.

1

Nutritious, Balanced Meals: Meals on Wheels ensures recipients receive well-balanced, healthy meals tailored to their dietary needs. This is especially valuable for those who struggle with cooking or have specific nutritional requirements.

2

Regular Wellness Checks: Meal delivery volunteers provide more than food—they also serve as a lifeline. Regular visits mean someone is checking in on the well-being of participants, offering an added layer of safety and security.

3

Fostering Independence: By providing reliable meal delivery, the program allows seniors and others to remain in their own homes, maintaining their independence and dignity while receiving essential support.

4

Social Connection: Loneliness and isolation can have significant impacts on mental and physical health. A friendly visit from a Meals on Wheels volunteer helps combat isolation and keeps recipients connected to their community.

5

Peace of Mind for Families: Knowing a loved one is receiving nutritious meals and regular check-ins provides families with reassurance and reduces the burden of daily meal preparation.

Who Can Benefit?

Meals on Wheels is designed for individuals who are:

- Seniors or individuals with disabilities.
- Experiencing mobility challenges or recovering from surgery.
- In need of assistance with regular meal preparation.



How to Get Started

Getting started with Meals on Wheels is easy. If you or a loved one could benefit from this program, contact Horizon Home Care & Hospice, Inc. at **414-365-8300** and ask for our Meals on Wheels coordinator to learn more about eligibility and enrollment.

By supporting programs like Meals on Wheels, we're not just delivering meals—we're delivering care, connection, and the resources to help people thrive at home.

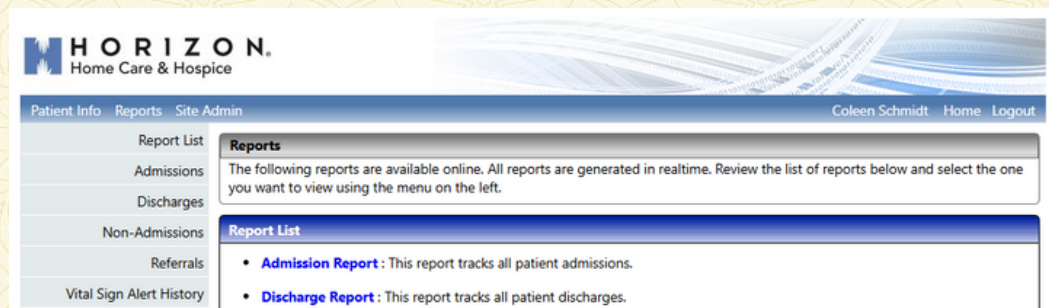
Together, let's help our community stay nourished and connected.

WHAT'S NEW AT HORIZON

Provider Link

Horizon is proud to announce the availability of Provider Link. Provider Link is a resource available to our physician and facility partners, which offers access to patient information through a secure portal called Provider Link. The benefits of Provider Link include quick access to patient information, reducing delays in sharing updates, signing orders and/or care plans faster, and promoting stronger collaboration with our partners.

If you are interested in learning more about Provider Link connect with your Horizon Liaison, or call Horizon directly at **414-365-8300**.



FOLLOW US



[Horizon Home Care & Hospice](https://www.facebook.com/HorizonHomeCareHospice)



[Horizon Home Care & Hospice](https://www.linkedin.com/company/HorizonHomeCareHospice)



[@horizonhch](https://www.instagram.com/@horizonhch)



[@horizonhch](https://www.youtube.com/@horizonhch)

HOME FOR THE HOLIDAYS

The holiday season is a time for togetherness, celebration, and reflection. It's also an opportunity to observe changes in your loved ones' health and well-being that might signal a need for extra support at home.

What to Look For

As you spend time with family, keep an eye out for these potential indicators:

- **Physical Changes:** Noticeable weight loss, difficulty walking, or signs of injury like bruises could indicate mobility or health challenges.
- **Home Environment:** A cluttered or unkempt home may suggest difficulty managing daily tasks.
- **Emotional and Cognitive Health:** Memory lapses, confusion, or withdrawal from social activities may point to cognitive or emotional struggles.
- **Daily Activities:** Difficulty with cooking, bathing, dressing, or managing medications can signal the need for additional help.

How In-Home Care Can Help

If you notice any of these signs, it might be time to consider professional in-home care services. In-home services range from skilled care (Home Care or Hospice services or a caregiver (without skilled services) can provide support with daily activities, ensure safety, and offer companionship, allowing your loved one to maintain their independence while receiving the care they need.

Start the Conversation

Discussing care options with family members can be a sensitive topic. Approach it with compassion and focus on how additional support can improve their quality of life.

This holiday season, give the gift of peace of mind. Contact us to learn more about our services and how we can support your loved ones by staying safe and comfortable at home.

